Quick Start Guide

ZyXEL

Prestige P-2000W VoIP Wi-Fi Phone

Read This First

Simple steps to make your first call

Thanks for choosing ZyXEL

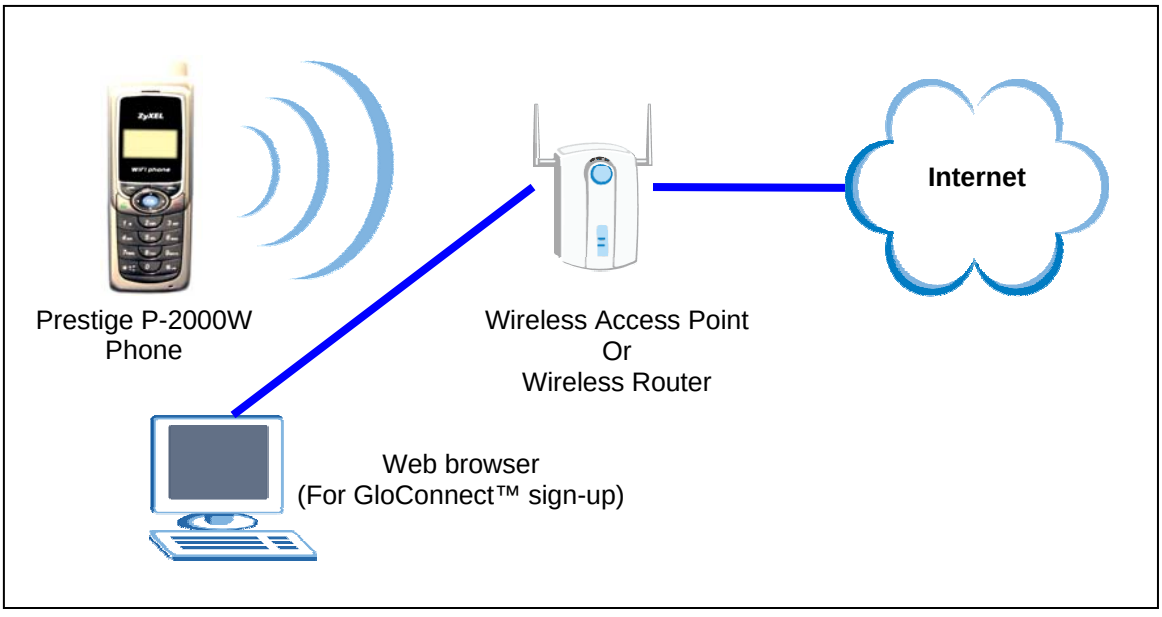
Founded in 1989 as a modem developer, ZyXEL is one of the world's leading broadband access solutions specialists. As one of the world's leading broadband access solutions vendors, ZyXEL is dedicated to ensuring that you can efficiently and safely take advantage of all that the Internet has to offer.

This Quick Start Guide will show you how to power up your Prestige P-2000W phone and connect it to your network. Once connected, the Guide will help you set up GloConnect™ for your phone and register it for the first time. When the phone's registered, you're ready to start making voice calls using the power of the Internet.

Before You Begin

Before you can begin using Your P-2000W Phone, you will need:

- A wireless connection using 802.11b or 802.11g
- An Internet connection
- A web browser for GloConnect™ sign-up



Getting to Know Your Prestige P-2000W VoIP Wi-Fi Phone

1. **LCD Screen:**
   This screen is used to display information and navigate the phone's menus.

2. **Left Selector key:**
   This key is used to select menu options from the LCD Screen. It is also a shortcut to the phone's Menu system.

3. **Right Selector key:**
   This key is used to select menu options from the LCD Screen. It is also a shortcut to the phone's Address Book.

4. **Arrow keys:**
   This key is used to navigate through the P-2000W's menus using the LCD Screen

5. **OK key:**

   This key is used to select menu options from the LCD Screen

6. **Call key:**
   The green Call key is used to initiate or receive voice calls.

7. **Power/ End key:**
   The red Power/ End key is used to turn the phone On and Off. It is also used to end voice calls.

8. **Alphanumeric keypad:**
   These keys are used to enter letter, numbers and symbols into the phone.

9. **Headset Jack:**
   Connection for optional headset (located underneath rubber cover)

10. **Volume keys:**

    The Volume Up key increases earpiece volume, and the Volume Down decreases earpiece volume.

11. **Power jack:**
    Connect the phone's power adapter here to charge the battery.

ZyXEL
WiFi phone
OK
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Ready to start talking?

Follow these quick steps to get started:

1 Charge your Phone

2 Connect the Phone to your Wireless Network

3 Setting Up WEP on your Phone

4 Setting Up GloConnect™ on your Phone

5 Making and Receiving Calls

1 Charge your Phone

- Remove the battery cover. Press down on the silver button and slide the battery cover with your other hand as shown.
- Insert battery as shown. Insert the bottom of the battery first, and push the top of the battery into the phone.
- Place the battery cover back on as shown. Then, slide the cover towards the top until it clicks into place.

- To charge your phone, remove the gray rubber cover on the bottom of the phone. Plug the included power adapter into a wall outlet, and plug the other end into the phone's power jack as shown below. The **OK key** on the phone will turn bright red.

- The included battery comes fully depleted and takes 2 hours to fully charge. When fully charged, the red **OK key** will turn off.

- Once the phone is fully charged, the battery provides approximately 3.5 hours of talk time, and 21-22 hours of standby time. Please remember to reconnect the phone to its power adapter when not in use.

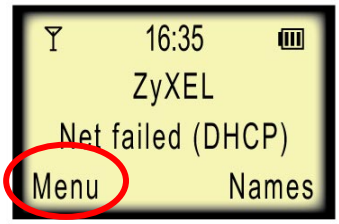
2 Connect the Phone to your Wireless Network

- Turn on the phone by holding down the **Power/ End key** for two seconds. Powering on can take from 30 seconds to two minutes.

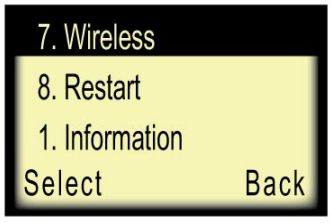
- After powering on, the LCD Screen may display **"Not Registered"**, indicating the phone connected to your network. In this case, please skip ahead to Section 4, **Setting Up GloConnect™ on your Phone**.

  If the LCD Screen displays any other message, please continue through the following steps.

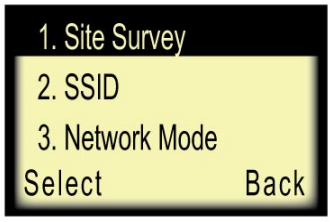
- From the main menu screen, press **Left Selector key** to enter the Menu options.



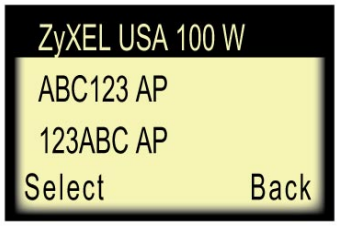
- Scroll to **7.Wireless** using the **Down Arrow key** and press the **Left Selector key** button again.



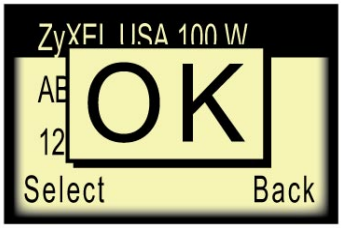
- Select **1.Site Survey** with the **Left Selector key** . Your device will now scan for all the available wireless networks. The number next to the network names indicates the signal strength percentage.



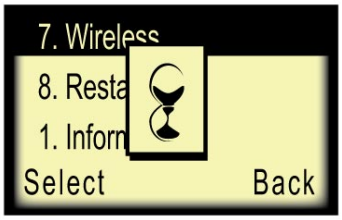
- Find your wireless network name using the **Up and Down Arrow keys** . If a **"W"** appears next to the network name, or if you know WEP encryption is required for your network, then skip to the next section, **Setting up WEP on your Phone**. Otherwise, continue to the next step.



- Press the **Left Selector key** to choose your wireless network. The phone will display "OK" and return to the Wireless Menu.

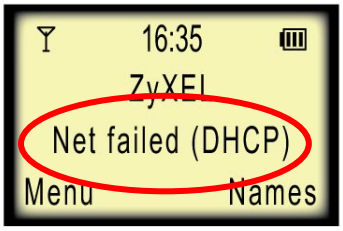


- Press the **Right Selector key** twice to save your new settings. An hourglass will appear on the LCD Screen, indicating your phone is saving the new settings. Your phone will now reboot.



- Once the phone reboots, it should connect to your wireless network and obtain an IP address. This can take from 30 seconds to two minutes. When finished, the LCD Screen will display **"Not Registered"**.

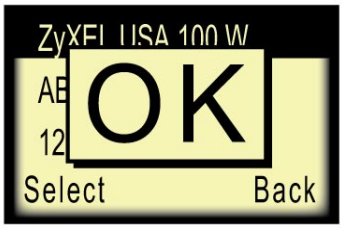
- If the screen displays **"Net failed"** with an error code, please retry the steps in this section.



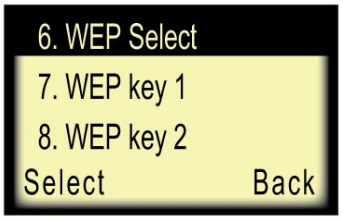
- You can now skip to section 4, **Setting Up GloConnect™ on your Phone**.

3 Setting Up WEP on your Phone

- Continuing from the previous section, press the **Left Selector key** to choose your wireless network. The phone will display **"OK"** and return to the Wireless Menu.

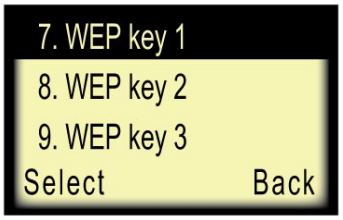


- Scroll to **6.WEP Select** using the **Up Arrow key** and press the **Left Selector key**.

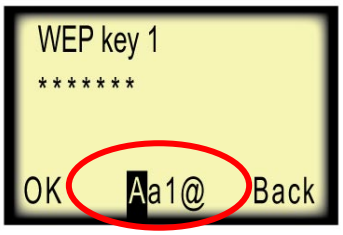


- Scroll to either **[2] 64-bit** or **[3] 128-bit** security for your WEP encryption mode. The WEP encryption mode must match that of your wireless network. Press the **Left Selector key** to make your selection. The phone will display **"OK"** and return to the Wireless menu.

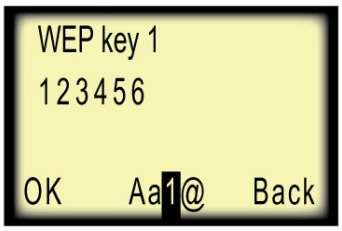
- Scroll to **7.WEP key 1** using the **Down Arrow key** and press the **Left Selector key** (most networks use WEP key 1 by default).



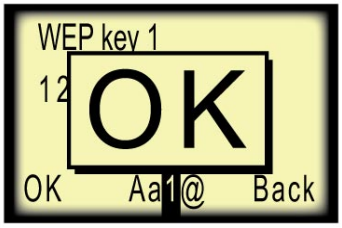
- You will enter the WEP key for your wireless network here. The lower center of the screen shows the keypad mode display **"Aa1@"**, with the **"A"** mode highlighted. Use the **Up and Down Arrow keys** to choose between modes for uppercase letters (**A**), lowercase letters (**a**), numbers (**1**), or symbols (@).



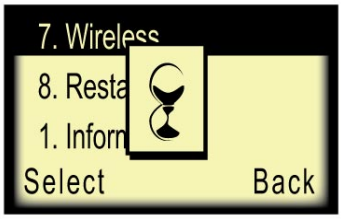
- Enter your wireless network WEP key through selecting keypad modes and the keypad. You may need multiple keypad presses to enter letters. *For example, to enter a lowercase "b", press the* ***Down Arrow key*** *to select lowercase mode, then press the* ***"2" key*** *twice.* You can use the **Power/ End key** to remove typos.



- When finished entering your WEP key, press the **Left Selector key** to choose 'OK.' The phone will display **"OK".**

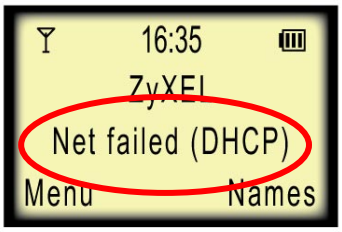


- Now that you have entered your WEP settings, press the **Right Selector key** twice to save your new settings. An hourglass will appear on the LCD Screen, indicating your phone is saving the new settings. Your phone will now reboot.



- Once the phone reboots, it should connect to your wireless network and obtain an IP address. This can take from 30 seconds to two minutes. When finished, if the LCD Screen displays **"Not Registered"**, you can now proceed to Section 4, **Setting Up GloConnect™ on your Phone**. Otherwise, see the next step.

- If the screen displays **"Net failed"** with an error code, please retry the steps in Sections 2 and 3.

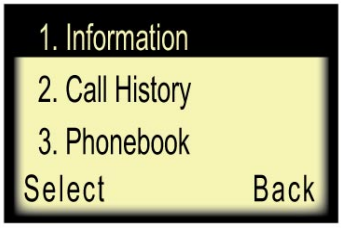


4 Setting Up GloConnect™ on your Phone

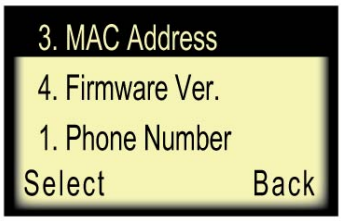
ZyXEL has partnered with GloConnect™ to provide you with VoIP SIP Service, which you'll need to connect your phone to the Internet to send and receive voice calls.

- On your P-2000W, press the **Left Selector key** to enter the menu options.

- Select **1.Information** using the **Left Selector key**.

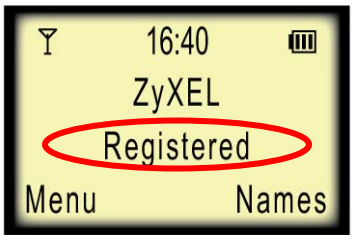


- Scroll to **3.MAC Address** using the **Down Arrow key** and press the **Left Selector key**. Write down the MAC address shown on the phone. You will need this information to register with GloConnect™.



- From your computer, open a web browser and type http://officedepot.gloconnect.com in the address bar.
- Follow the instructions to sign up for your GloConnect™ account. You will need your phone's MAC address for this step.
- Once you complete your sign-up, GloConnect™ will automatically set up your P-2000W phone for you. No additional settings are necessary.
- Start using your P-2000W to make and receive phone calls!

5 Making and Receiving Calls



- To make a call, first ensure that the main menu displays "**Registered**". Then, dial the desired number using the keypad and press the green **Call key** .
- Press the red **Power/ End key** to terminate the call.
- To receive a call, press the green **Call key** .
- Press the red **Power/ End key** to end the call.
- To adjust the volume on the phone, use the **Volume Up key** and **Volume Down key** on the left side of the phone.

Additional Settings

For more information on how to set up your phone's Address Book, Speed Dial, Multiple Profiles, and other advanced settings, please refer to the Prestige P-2000W's included CD.

Support

If your phone is experiencing service or account related issues, please contact GloConnect™ for assistance.

For further aid setting up your Prestige P-2000W phone, please contact ZyXEL Technical Support:

ZyXEL Communications Inc. North America
Toll Free: +1-800-978-7222
Fax: +1-714-632-0858
Email: support@zyxel.com
http://www.us.zyxel.com/support

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